

HEALTHCARE · PET SCAN AND DIAGNOSTIC CENTRE

Samples in, reports out, a month's invoices in one go: a medical institute's PET centre

How a renowned Indian medical institute's PET scan centre, testing samples sent by other leading institutes, moved to Stock2Track for sample intake, findings, diagnostic reports and bulk month-end invoicing, in under a week.



Illustration for this case study. It is not a photograph of the customer.

INDUSTRY

Medical institute, PET scan and diagnostics

BILLING

Invoices generated in bulk at month end

CUSTOMERS SERVED

Leading medical institutes sending samples

PLATFORM

Stock2Track, live in under a week

WORK

Sample intake, testing, diagnostic reports

CUSTOM WORK

Sample collection, findings, reports, bulk invoicing, collections

The business

The customer is a renowned medical institute in India. Its PET scan centre carries out radiation-based analysis, and many leading medical institutes send their samples there for testing.

Each sample is tested, a diagnostic report is prepared and sent back to the referring institute, and the work is invoiced to those institutes at the end of every month, in bulk.

The challenge

- The existing software vendor was not supporting the centre well, and the software needed a long list of changes.
- Samples had to be accepted quickly, findings recorded against the right sample, and reports sent out on time to the institutes waiting for them.
- At month end, invoices for the whole month's work had to be generated for every referring institute, and then the payments followed up.
- Any new system had to be in place fast, with the centre's work moved across from the old one.



Illustration: the month's invoices generated in bulk and reports sent on time. It is not a photograph of the customer.

What CatchUs built

CatchUs customised Stock2Track around the centre's own flow, from the sample arriving to the month-end invoice, and moved the centre across from the old system in less than a week.

01

Sample collection

Every sample sent by a referring institute is received and recorded, so it can be accepted quickly and tracked from then on.

02

Sample findings

The findings from each test are entered against the sample, ready for the report.

03

Diagnostic reports

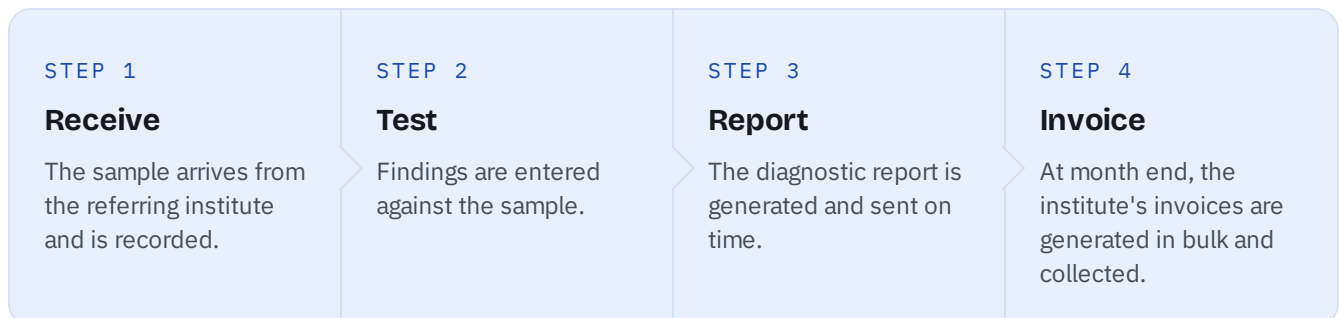
Stock2Track generates the centre's diagnostic reports from the findings, so they reach the institutes on time.

04

Bulk invoicing at month end

Invoices for the whole month's samples are generated in bulk for each institute, and payments collected against them.

How a sample travels now



What changed

- Samples are accepted faster, and reports go out to the referring institutes on time.
- Month-end invoices are generated in bulk, and payments are collected on time.
- The whole process was customised and the centre migrated from the old system in less than a week.
- It opened the door to the institute's procurement department, the subject of case study 07.

Is your software vendor keeping up with you?

CatchUs has its own engineering team. We build Stock2Track around your process, move you across from the old system, and stay with you afterwards.

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